

Major Unusual Incident Categories

1. Physical abuse is use of physical force that can reasonably be expected to result in physical harm.
2. Sexual abuse is unlawful sexual contact/conduct.
3. Verbal abuse is using words or gestures or other communication means to threaten, coerce, intimidate, harass or humiliate an individual.
4. Misappropriation is when an individual is deprived, defrauded or incurs a loss of real or personal property.
5. Exploitation is the unlawful or improper act of using an individual or an individual's resources for monetary or personal benefit, profit or gain.
6. Neglect is, when there is a duty to do so, failing to provide an individual with any treatment, care, goods, and/or supervision or services necessary to maintain health and welfare.
7. Accidental or suspicious death means the death of an individual resulting from an accident or suspicious circumstances.
8. Death other than accidental or suspicious death means the death of an individual by natural cause without suspicious circumstances.
9. Attempted suicide is when any actual physical attempt is made by an individual that results in emergency room treatment, in-patient observation, or hospital admission.
10. A missing individual means an incident that is not considered neglect and an individual's whereabouts, after immediate measures taken, are unknown and the individual is believed to be or pose an imminent risk of harm to self or others. An incident when an individual's whereabouts are unknown for longer than the period of time specified in the individual service plan that does not result in imminent risk or harm to self or others shall be investigated as an unusual incident.
11. A medical emergency means an incident where emergency medical intervention is required to save an individual's life.
12. Unscheduled Hospital Admission means any hospital admission that is not scheduled unless the hospital admission is due to a condition that is specified in the individual service plan or nursing care plan indicating specific symptoms and criteria that require hospitalization.
13. Significant injury means an injury of known or unknown cause that is not considered abuse or neglect and that results in concussion, broken bone, dislocation, second or third degree burns, or that requires immobilization, casting, or five or more sutures.
14. Unapproved behavior support means the use of aversive strategy or intervention prohibited by paragraph (J) of Rule 5123:2-1-02 of the Administrative Code or aversive strategy implemented without approval by the human rights committee or behavior support committee or without informed consent, that results in a likely risk to the individual's health and welfare. If it does not pose a likely risk to health and welfare, it shall be investigated as an unusual incident.
15. A rights code violation means any violation of an individual's rights that creates a likely risk of harm of the health or welfare of an individual.
16. Failure to report is when a required reporter unreasonably fails to report a situation when there is a substantial risk of harm to the individual or harm has been suffered or faced by the individual.
17. Prohibited sexual relations occur when an individual with developmental disabilities is having consensual sexual relations with the staff who is hired to care for him/her.
18. A law enforcement MUI is reported to the County Board when an individual is arrested, charged or incarcerated.
19. Peer-to-Peer Act means one of the following incidents involving two individuals served: Exploitation, Theft, Physical Act, Sexual Act, Verbal Act.



Belmont-Harrison-Noble
County Boards of Developmental Disabilities

Understanding the MUI and UI Reporting System

A HANDBOOK FOR FAMILIES

*Addressing Major Unusual Incidents
and Unusual Incidents to ensure
health, welfare and continuous
quality improvement*

June 2018

FAMILIES PLAY A VITAL ROLE in the lives of their loved ones. That is why it is important that families understand why the MUI/UI reporting system exists and how they might be involved from time to time. Incidents impacting health and welfare are reported in order to provide immediate assistance to protect people with disabilities. This handbook is intended to help families understand MUIs and the various activities and responsibilities that happen when one is reported.

What is a Major Unusual Incident or MUI?

“Major Unusual Incident” (MUI) means the alleged, suspected, or actual occurrence of an incident when there is reason to believe the health or welfare of a person may be adversely affected or an individual may be placed at a reasonable risk of harm, if such individual is receiving services through the developmental disabilities service delivery systems or will be receiving such services as a result of the incident.

How are MUIs different from UIs (Unusual Incidents)

An unusual incident (UI) is an event or occurrence involving a person that is not consistent with his/her care or individual service plan, but is not a major unusual incident. Families may be contacted for more information when a UI is reported.

Why are MUIs reported?

The MUI system is set up to identify the cause or factors leading up to the incident and develop prevention plans to reduce the likelihood of the incident occurring again. **All incidents must be reported whether they happen at home, at school, or in the community.**

What is the role of the County Board?

When the County Board provides supports, it must take immediate actions to protect the person when an MUI such as abuse (including misappropriations) or neglect occurs. The County Board is required to report and investigate MUIs and notify law enforcement (if necessary) or guardians.

To whom are MUIs reported?

The County Board has identified an MUI contact person who receives reports of possible MUIs. Incidents may be reported to her or any Board employee.

ANGELA FULST

MUI / Provider Support Coordinator

740-695-0407 ext. 346

After Hours Reporting: 740-310-2255

The Ohio Department of DD also has a hotline if you have concerns or difficulties in reporting to the County Board.

DODD Hotline

866-313-6733

Why are family members called for information?

The Ohio Department of Developmental Disabilities has established a reporting system to ensure the health or welfare of individuals served by the County Board. Reporting incidents helps us to get a better picture of what is happening and helps us to make improvements in our supports.

What kinds of notices will be received by the family?

You may receive a telephone call from a County Board staff member who provides supports for your family member. When the investigation has been completed and recommended for closure, you will receive written notification in cases of reported abuse or neglect.

Please review the Major Unusual Incident categories listed on the back page of this handbook.